The past few years have brought many changes in healthcare. Insurance companies have several types of plans with varying patient responsibilities. It is difficult for each medical office to know or keep up with each plan.

It has become more important for you, as the patient, to know and advise us of any changes in your healthcare coverage. The information makes the reimbursement process smoother and it ensures that your medical services will be covered.

Full payment is due at the time of medical services. If you are covered by a managed care program you will be responsible for a referral from your primary physician, if required, your co-payment and any deductible that you may have. If your require surgery, we will be happy to work with you and your insurance company to expedite payment.

Please understand that as the patient, you are ultimately responsible for payment for your medical care.

We thank you for your confidence in us and hope you will continue to be pleased with the medical care we provide.

Sincerely,

Hartzband Center for Hip and Knee Replacement

Patient Signature

Date